



Laboratory Patient Information

Other than some in-house laboratory testing, we do not run our own send off laboratory. As a convenience to our patients, we are a satellite LabCorp draw site. Labs drawn here are processed and billed in the same fashion as having them drawn at any Laboratory Center. We have no financial relationship with these laboratory facilities. Some points & tips we would like to highlights are:

- It is your responsibility to be aware of your insurance coverage, policy provisions, exclusions and limitations as well as authorization requirements.
- The phlebotomist on site is a LabCorp employee, our office is limited to one phlebotomist so wait times may vary from actual appointment times
- Lab specimens obtained by our phlebotomist, or on occasion by our own medical staff, are submitted to LabCorp for processing
- At your request your lab specimens can be submitted to Quest or Huntsville Hospital
- The Labcorp technician can perform courtesy draws for both Quest & Huntsville Hospital Laboratories, but you must notify the phlebotomist in advance
- A patient has the right to have their labs drawn at any other lab draw site & may simply request that their lab orders be printed & hand carried to the laboratory of choice
- Many insurance companies will not pay for tests which they feel are "not medically necessary" even if your provider feels they are; each insurance company has it's own definition of "medically necessary"
- Likewise, some insurance companies will not pay for "routine" lab tests, and will require a medical diagnosis for each and every test that is done
- Occasionally adding additional appropriate diagnostic codes can be resubmitted by our office to have your labs covered; in such cases please speak to one of our office nurses to see if any coding can be resubmitted for processing
- In general, questions regarding bills you receive from Laboratory facilities should be directed towards the Lab and/or your insurance carrier
- If you have a secondary insurance, please be certain to communicate this to your primary insurance especially if you have Medicare so that they can forward the claim to the secondary carrier when indicated.
- If you receive a request for information from your insurance company, please complete and return the request immediately. Delay in payment from the insurance company may result in a transfer of responsibility from the insurance company to self-payment.

Patient/Guardian Signature: _____ **Relationship:** _____

Printed name: _____ **Date:** _____